

QUALITY IMPROVEMENT PROJECT

NURSING CARE PLAN

PRESENTED BY:

QUALITY LEAD

TOPIC:

To study the nursing care plan documentation status and give suggestions to improve the same.

INTRODUCTION:

- ▶ Nurses play a vital role in the hospital by providing gentle and compassionate care. The nursing care is a continuous process and is documented in a systematic way for better health recovery of the patient.
- ▶ If medications are to heal the patient's illness, the nursing care improves the patient's comfort and helps them to recover better by their gentle touch and care.

IMPACT OF THE STUDY TO THE ORGANIZATION :

- ▶ Nursing care plan is continuous systematic way of providing care to the patient which would support medical management of patient at the NH Shimoga.
- ▶ This helps the nurse to assess the patient's problem and plan the appropriate care for the patient's problem statement thereby increasing patient satisfaction.
- ▶ It improves the patient recovery in the hospital hence decreasing the length of patient stay.
- ▶ The nursing skills of the staff will be improved.

AIM:

- ▶ To improve the knowledge of Nurses in documenting Nursing care plan and to facilitate the new form implementation at NH Shimoga.

OBJECTIVES:

- ▶ To assess the knowledge of nurses regarding Nursing care plan.
- ▶ To improve the nursing care by documenting it in a systematic manner.
- ▶ To improve the skills and knowledge of nurses in providing patient care.

PARTICIPANTS:

- ▶ Inclusions: All the Staff nurses and Shift- in charges were included for training.
- ▶ Exclusions: Nursing Head and ICN.

TEAM:

- ▶ Sr. Namrata Pinto – Nurse Educator
- ▶ Sr. Divya Dias – Nurse Educator
- ▶ Mr. Prateek Singh – Deputy Manager Quality & Accreditation Co-ordinator
- ▶ Sr. Gracy S D'silva – Deputy Nursing Superintendent
- ▶ Captain Jeslin Snekhya Prabha D - Nursing Superintendent
- ▶ Dr. Asha. R – Deputy Medical Superintendent

METHODOLOGY :

▶ Sample:

- Random Selection
- 20% of the staff were taken for the project

▶ Design: Non Experimental research design

(Assessment of the nursing care plan documentation in the nursing care form which has specific components/segments for nursing care plan documentation which helps in the assessment of individual nurse documentation)

DURATION:

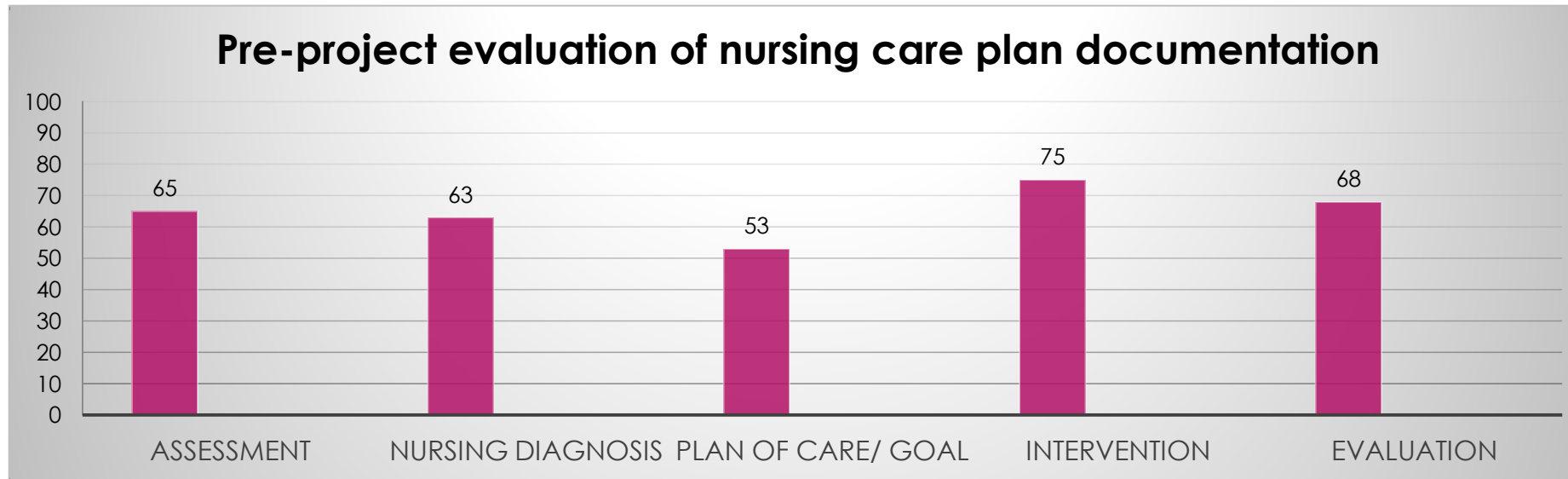
▶ Three month

01 December 2015 to 29 February 2016

Sample of the new Nursing Care plan documenting form

- ▶ Sample format

PRE- PROJECT EVALUATION (December 2015)



Interpretation: out of 40 samples taken from the nursing care plan documentation in the month of December 2015, 65 %, 63%, 53%, 75%, 68% were compliant to assessment part, nursing diagnosis, plan of care/goal, intervention and evaluation respectively.

INTEPRETATION:

- ▶ Staff was not very well oriented with the new nursing care plan documentation
- ▶ Staff had confusion in the assessment part
- ▶ Staff were unable to frame proper nursing diagnosis.
- ▶ Staff were unable to differentiate between goal and evaluation.

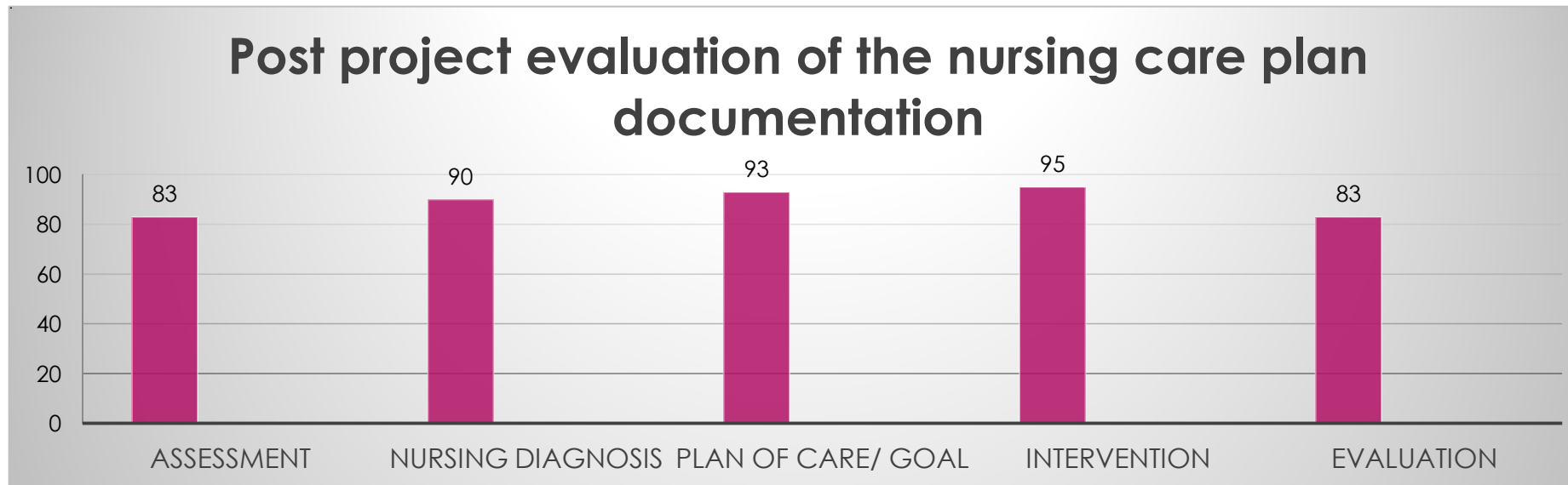
RECOMMENDATION:

- ▶ Staff requires continuous training on nursing care plan
- ▶ Orientation is required on the new format.
- ▶ Individual training on filling the forms.
- ▶ Daily classes on Nursing care plan by selecting a specific disease condition.
- ▶ Making staff fill the forms in training sessions.
- ▶ Frequent updating the knowledge of staff on

IMPLEMENTATION:

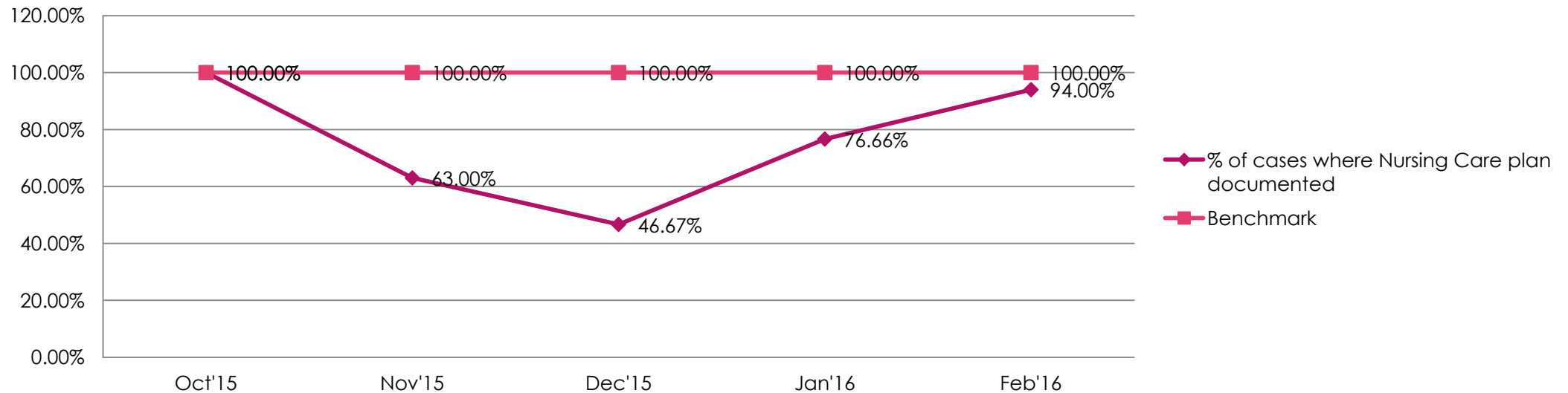
- ▶ Daily Classes scheduled on training the staffs to implement Nursing care plan and orientation is given on the new format.
- ▶ On job training to staffs in filling nursing care plan.
- ▶ Update the knowledge of staffs with new nursing diagnosis.
- ▶ Provide the list of nursing diagnosis and care plan for it.
- ▶ Daily rounds by Nurse Educators to check the correct filling of nursing care plans

POST PROJECT EVALUATION: (February 2016)



Interpretation: out of 40 samples taken from the nursing care plan documentation in the month of February 2016, 83 %, 90%, 93%, 95%, 83% were compliant to assessment part, nursing diagnosis, plan of care/goal, intervention and evaluation respectively.

NURSING CARE PLAN COMPLIANCE: (NABH MANDATORY INDICATOR)



Interpretation: Nursing care plan documentation has also showed significant improvement which is tracked through monthly active and passive file audit.

CONCLUSION:

This project has helped the nurses to update their previous knowledge on Nursing Care plan. After the post training evaluation the knowledge of staffs has been improved than before.

The staffs will be able to use this to provide better patient care to the patient.



Thank You!